



Hosted Exchange & Archiving

Key Benefits

- Future Proofed
- Free up internal IT resource
- Migration expertise
- Complete archiving solution
- Legislation compliant
- Web and Mobile compatibility
- IM and Live Meeting Plug-ins
- Remove "headache" of Managing Email
- Low Predictable Service Costs
- No Capital Investment

The Challenge

Email has emerged as a key communications tool in business today, and the exponential growth is placing increasing demands on the IT function.

Email systems are typically creaking at the seams – delivering poor resilience and reliability – proving particularly onerous and costly to manage. Systems are also increasing in functionality as users demand 24/7 availability, remote access, blackberry connectivity etc...

The Solution

Microsoft Exchange, the worlds leading messaging system, as a hosted "application service". Providing your business, regardless of size, with a complete messaging solution.

The hosted service transforms email from software and hardware that you must purchase and maintain into a pay-as-you-go service that includes full email archiving, delivered over public and private networks and utilising the latest communication technologies.

adept4's team of email specialists operate as an extension of your IT

team; managing the messaging and collaboration infrastructure so you don't have to.

Our status as a Microsoft Gold Certified Partner demonstrates our experience and expertise in the design and operation of Microsoft Exchange and related systems, and in managing and supporting your user accounts.

Our Experience

Like all sophisticated software systems, Microsoft Exchange will continue to have issues that emerge over time. adept4's expertise and experience of Exchange and our relationship with Microsoft as a Gold Certified Partner, means that our Hosted Exchange service has extremely high levels of availability.

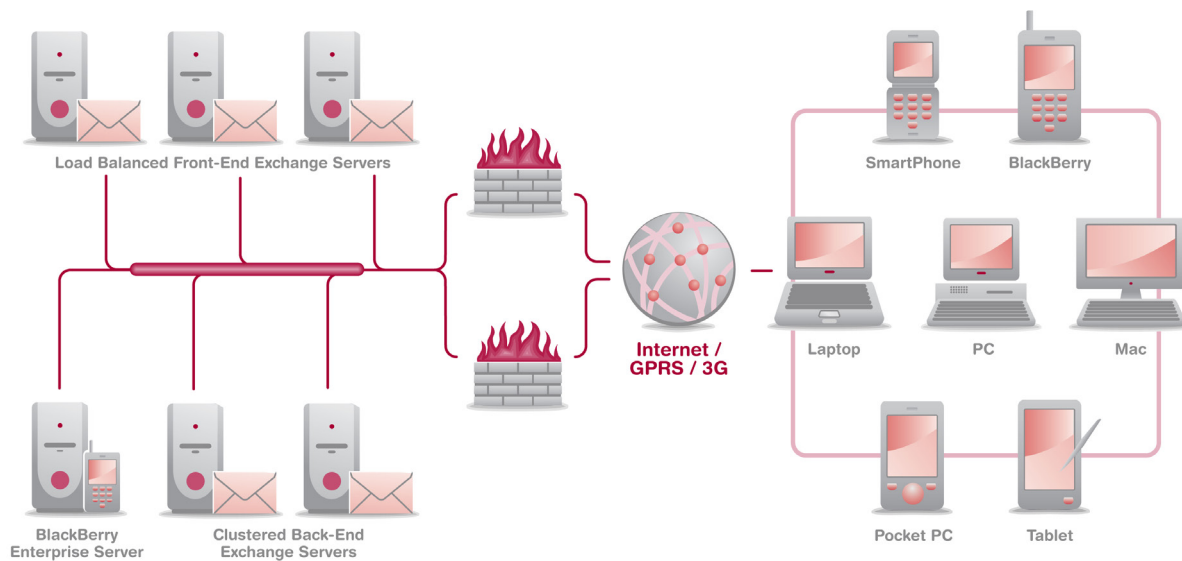
In addition to our substantial Exchange skills, adept4's experience in delivering high-availability managed services is vital in providing a seamless service, which is backed by readily available performance information.

High - Availability Exchange Architecture

In order to provide Exchange hosting to our customers, adept4



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hosted exchange architecture

has deployed an advanced Exchange Server architecture with clustered, redundant servers configured in automatic fail-over mode. The accompanying storage is based on our Managed Storage System and is backed up nightly at secure world class data centres.

Email Archiving

A key feature of the Hosted Exchange solution is the provision of full email archiving as part of the service. This dramatically reduces the amount of storage required and associated costs.

Additionally the system enables organisations to be fully compliant with all current and future

legislative requirements including legal requests for file discovery.

Reporting

The adept4 Hosted Exchange service turns the vast amount of data collected from the agents into information that can be used to demonstrate the effectiveness of the service. Should any problem be detected then an alert is automatically sent to the service desk, who will immediately start to resolve the issue. In the vast majority of cases the issue is successfully resolved before the customer is even aware of the problem. Hosted Exchange reports are automatically generated and emailed to customers on a daily

basis. Additionally reports are always available through the online reporting portal.

Conclusion

For organisations wondering how they are going to cope with the complexity of an exchange upgrade - don't - adept4 have the perfect answer. Save time and money by moving to a hosted solution and let someone else take the strain.

“get the message”