



Exchange Audit

Key Benefits

- Cover all aspects of your Exchange infrastructure
- Get a clear understanding of Exchange performance
- Comprehensive report and documentation
- Undertaken by highly experienced consultants
- ITIL Methodology and best practice methods
- Impartial suggestions for future email development

The Challenge

The growth in use of business email has been one of the most significant successes of the computer era; and it shows no signs of abating.

Microsoft Exchange is the primary business messaging product and any interruption in service often results in a considerable loss of revenue.

- **Have you had email system downtime in the last 6 months?**
- **Do you know the size of all your users mailboxes?**
- **Can you guarantee service delivery from your exchange system?**
- **What is the optimal configuration for your exchange system?**
- **Is your exchange system ready for future growth**

Organisations need valid performance information to ensure the reliability, availability and predictability of their Microsoft Exchange environment.

The Solution

The adept4 Exchange Audit service hands back control of your email system by giving you a clear picture of your Exchange environment. A thorough audit of your email infrastructure can be vital in pinpointing problem areas and identifying opportunities for improvement.

Methodology

adept4's experienced consultants will spend time detailing every aspect of your email environment from the physical infrastructure, through to future projected usage.

All our consultants are ITIL qualified and follow ITIL defined best practice and procedures at all times. They are also security vetted to MOD SC standard so that you can have the utmost confidence in their reliability.

An adept4 Exchange Audit, and the resultant comprehensive documentation, delivers a clear and accurate understanding of an organisation's email infrastructure enabling dynamic support.



Exchange Audit

Depending on the complexity of the infrastructure the audit will encompass the following activities:-

- Exchange Audit Services
- Staff interview & review
Business alignment to email services audit
- Exchange Server audit
Exchange Server disk audit & analysis
- Patch & Revisions analysis
Virus Scan audit
- Spam filter analysis
- PST Files audit
- Exchange mailboxes and usage
- Exchange "Best Practice Analyser"
- Remote mailboxes
- Remote mail device setup
e.g. Blackberry
- Security analysis
- SMTP check - Any open relays
- DR review
- Archive policy & practice review
- ITIL compliance review
(practice review to ITIL standards)
- Identification of device level SPOF

Documentation

A clear and concise documentation set is produced detailing the entire Exchange infrastructure and recommendations of the adept4 audit team based on best working practices. This gives the client a valuable information base to enhance the support of its business and build the foundations for a resilient email infrastructure. Based on this information, adept4 can advise on a clear MS Exchange strategy to update, apply, and develop your organisations overall messaging infrastructure in line with current and future demands.

Conclusion

The adept4 Exchange Audit will provide your organisation with vital information that can form the cornerstone of the future development of the messaging infrastructure. Can you afford not to have such information?

“get the message”