



an adept4 infrastructure service

Patch Management

Key Benefits

- 24/7 management
- Notification Service
- Escalation process
- Configuration backup
- Regular resilience testing
- Security Monitor
- Configured to best practice
- No administrator intervention
- Change alerting

The Challenge

Developing and maintaining a patch management policy is essential to protect your business from emerging vulnerabilities, and avoids costly network downtime. "Patch Tuesday" is recognised world-wide for its drain on internal resource, and the negative impacts on business trading if patches cause unexpected system outages.

The Solution

Patch Management from adept4 is a managed service, monitoring and updating the security and performance of your infrastructure. A strict change management process virtually eliminates system downtime, and enables full system rollback. Giving you the confidence that your infrastructure remains safe from vulnerabilities.

■ Scalable Solution

The service covers anything from updating network devices through to Operating System service packs. Individually designed to meet your business requirements you only pay for what you need.

■ 24/7 Management

Utilising our 24/7 service

desk we maximise your network up-time and eliminate administrator intervention or out of hours working.

■ Configuration Backup

Configuration images are created before each and every patch installation enabling fast and effective rollback if necessary. Further supported by the change alerting process - a configuration change notification and logging workflow.

■ Business Continuity Planning

Combine with our Disaster Recovery Service and Managed Backups and you can achieve the most robust and resilient Business Continuity Plan.

Conclusion

Patch management is essential for protecting the security of your business systems, but it can be a costly and time consuming process. Patch Management from adept4 is a managed service available for a low, fixed monthly fee. Contact us today on 01925 398255.

“support your infrastructure”