



# Conferencing and Telephony

## Key Benefits

- Reduced and Contained Call Charges
- Speed of Connectivity
- Ease of System Integration
- Familiar Environment
- Integrated Conferencing
- Conference Recording
- User Scalability
- No New Hardware
- Increased System Security

## The Challenge

As technology advances so do the demands on corporate communication tools. Many businesses are now tackling the objective to make voice calls as easy and cost effective to manage as email.

## The Solution

Conferencing and telephony from adept4 redefines the rules for corporate audio communication. It provides a VoIP solution that seamlessly integrates with existing text and video based technologies - streamlining corporate communications and reducing costs.

Key benefits of the solution include:

- Fast and easy integration into existing hardware and software solutions. Providing end users with a familiar environment, increasing speed of learning and rates of acceptance.
- Integrated conferencing facility eliminating the need for 3rd party telephone and / or video conferencing solutions.
- Overcomes the quality and security concerns associated with traditional VoIP solutions

through the use of SIP trunks.

- Automated call routing using voice recognition auto attendant relieving the business of basic call routing administration.
- User defined "follow me" call routing options maximising business availability.
- Unlike many VoIP solutions the adept4 solution includes inbound and outbound calling.

## Conclusion

Moving from a traditional phone system, or starting a new site has never been easier. Conferencing and Telephony from adept4 enables a simple, secure and reliable phone system for offices of any size, from any location.