



Instant Messenger

Key Benefits

- Data storage compliance
- Secure from SPAM, SPIM, phishing
- Reduced communication costs
- Integration and compatibility
- Reduce email volumes
- Faster decision making

The Challenge

Businesses are globalising and the traditional 9-to-5 office based work structure is being challenged. Consequently communication tools are having to become more and more versatile. Communication devices need to integrate with computer applications and deliver a complete array of information on demand, regardless of location.

The Solution

Instant Messenger from adept4 is a real-time communications tool. Fully integrated within your email application and hosted behind your corporate firewall, the solution overcomes many issues typically associated with web based messaging - SPAM, SPIM, phishing, legislation for data recovery.

Some key features include:

■ Availability Monitor

A traffic light approach gives you have an immediate visual clue of a colleagues status - online / offline, available / busy, etc... Availability status is linked to your calendar, IM activity and desktop activity. Intelligently updating your status so you don't have to.

■ Point and Click

Whether you're in an email or the IM window, simply point and click to start a conversation by text, phone or video.

■ Phone

IM conversations can be converted to a phone call with the click of the mouse, and additional participants seamlessly invited to join team discussions. As the calls are on a VoIP connection this won't impact your phone utility bill.

■ Video

Opportunities for face-to-face communications can be challenged with increasing travel costs. With Instant Messenger simply click to enable immediate video conferencing.

■ Destop Sharing

Need to share your desktop but haven't arranged 3rd party hosting? No problem, simply click desktop sharing and your IM participants will have full visibility of your active computer display.

■ Data Storage

Just like email, IM conversations can be logged, backed up and recovered. If the



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IM switches to a VoIP phone call that too turns into a digital asset.

■ Web Access

The IM communicator tool is available on almost any web enabled device. Look and feel remains consistent aiding the user experience.

■ Data Follows You

Regardless of location, or device used your contacts follow you. Saving you time with environment customisation.

■ Secure 3rd Party Inclusion

Using IM via the web portal you can invite 3rd party users to join a conversation. Because you're inviting the user you have absolute control over the security and validity of their inclusion.

■ Real-time Technology

Overcoming many of the latency issues associated with email IM can help businesses to drive faster decisions whilst reducing the volume of internal email traffic.

Conclusion

Integrated IM communications help to develop a unified communications strategy for your business. Breaking down traditional communications silos for email, instant messaging, conferencing, and voice. Hosted within familiar desktop and mobile applications users can switch seamlessly between modes of communication reaching decisions faster and more efficiently.

To find out more contact adept4 today on 01925 398255.

“get the message”